

Messaging

- All communication should be in a Scouting context.
- Decide the most appropriate method of communication depending on the message/ information being sent.
- Obtain permission from Parents/Carers to contact the young person and ask them what the most appropriate forms of contact for that young person is.
- Ensure that the [platform you use is age appropriate](#) and within the age restrictions put in place by the platform.
- If young people are below the minimum age of the platform, you need to communicate via the parents and carers.
- A minimum of two adults should monitor the communications.
- Make sure that no young person messages or communicates with any adult directly on a one-to-one basis. If this does happen, don't respond to the one-to-one message. Instead, contact your section leader and the young person's parents/carers. You should ask the parent or carer to speak to their young person to explain why it's not appropriate.

May 2023